MOTORYSE

Terms and Conditions

Limited Warranty Statement

IMPORTANT: THIS LIMITED WARRANTY CONTAINS IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU.

1. Limited Warranty

MOTORYSE Inc. ("MOTORYSE") warrants this MOTORYSE motor product and accessories ("Product") contained in the original packaging against defects in materials and workmanship when used normally in accordance with MOTORYSE's technical specifications and user manual for a period of **two (2) years** from the date of original retail purchase by the end-user or purchaser ("Warranty Period").

2. Return and Warranty Process

To obtain warranty service, you must first obtain a Return Merchandise Authorization (RMA) number from a Customer Support Representative (CSR) at MOTORYSE. Customer Support contact information can be found by visiting www.motoryse.com or emailing sales@motoryse.com. MOTORYSE may attempt to troubleshoot a warranty-related problem prior to issuing an RMA number. Issued RMA numbers remain valid for a period of thirty (30) days from issuance.

If during this Warranty Period a defect arises and you submit a valid claim to MOTORYSE and follow the instructions for returning the Product, we will, at our option, either (i) repair the Product using either new or refurbished parts, (ii) replace the Product with a new or refurbished Product, or (iii) refund the purchase price of the Product. A replacement Product assumes the remaining warranty period of the original Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you.

3. Scope of and Limitation of Warranty

MOTORYSE's only obligation shall be to repair, replace or refund the defective Product which does not conform to the Limited Warranty. MOTORYSE shall not be liable for any injury, loss or damage, direct or consequential, arising out of, or the inability to use, the Product.

This Limited Warranty does not apply to: (i) damage caused by usage, setup or installation not in accordance with instructions; (ii) damage caused by misuse, accident, neglect, abuse, alteration, modification, improper or unauthorized repair; (iii) cosmetic damage including scratches or dents; (iv) normal wear and tear; (v) damage caused by operating the Product outside the permitted or intended uses; (vi) damage caused by acts of God or force majeure; (vii) consumable parts, unless failure has occurred due to a defect in materials or workmanship.

THIS LIMITED WARRANTY DOES NOT EXTEND OR APPLY TO THE WINDOW COVERING OR THE ENVIRONMENT TO WHICH THE PRODUCT IS INSTALLED OR USED ON. The Limited Warranty extends only to the person or entity that originally purchased the Product from MOTORYSE or from one of its authorized resellers or distributors. This Limited Warranty is not transferable.

4. Disclaimer of Warranties

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. MOTORYSE DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW.

5. Limitation of Damages

TO THE MAXIMUM EXTENT PERMITTED BY LAW, NEITHER MOTORYSE NOR ITS SUPPLIERS SHALL BE RESPONSIBLE OR LIABLE WITH RESPECT TO ANY SUBJECT MATTER OF THIS AGREEMENT UNDER ANY BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER THEORY (A) FOR LOSS OR INACCURACY OF DATA OR COST OF PROCUREMENT OF SUBSTITUTE GOODS, SERVICES OR TECHNOLOGY, OR (B) FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO BUSINESS INTERRUPTION, LOSS OF REVENUES AND LOSS OF PROFITS. MOTORYSE'S AGGREGATE CUMULATIVE LIABILITY SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE PAID FOR THE PRODUCT.

6. Your Rights and This Limited Warranty

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER LEGAL RIGHTS THAT VARY BY STATE, COUNTRY, OR PROVINCE. THE DISCLAIMERS, EXCLUSIONS, AND LIMITATIONS OF LIABILITY UNDER THIS LIMITED WARRANTY WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW.

7. Product Specifications and Safety

Operating Temperature: 0C to 40C (32F to 104F) | Storage Temperature: -20C to 70C (-4F to 158F) | Operating Humidity: 10% to 85% | Radio Frequency: 2.4GHz (2402MHz - 2480MHz) | Tested to 7+ years of daily use.

Safety: The Product is for indoor use ONLY. Do not expose to water or liquids. Modifying the Product without explicit approval from MOTORYSE will invalidate your warranty. Clean only with a dry cloth. Only use accessories specified by the manufacturer.

8. Compliance

This device complies with Part 15 of the FCC rules and Industry Canada license-exempt RSS standard(s). This equipment has been tested and found to comply with the limits for a Class B digital device. This equipment complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment.

MOTORYSE Inc. | motoryse.com | sales@motoryse.com

Effective Date: March 2026